SUBJECT: (Option	onal)	Chronolo Throug	gical h GSA	History	of Pu	archase of Hillside Safes	
FROM: Mi	chael .	J. Malani	ck	,	EXTENSION	NO. DDA 78-3553	
AD	DA	,. ,				DATE 2 October 1978	
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1964-65

Involved personnel recall that in this time frame, GSA proposed to initiate a single contract award to Hillside for all safes for use within the Federal Government.

July 2, 1965

The State Department expressed objections to the single award. Attachment 1.

July 29, 1965

The Director of Security/CIA advised the Commissioner, GSA of the Agency's objections to the single award concept. Attachment 2.

ILLEGIB

September 1969

One hundred and thirty/Hillside Class VI, two-drawer safes were received by CIAVthrough GSA. Inspections determined several deficiencies and that the units did not meet specifications, then AA-F358E. Through the remainder of 1969 and early 1970, various efforts were made to correct the Hillside safes and to gain the support of GSA and Army quality control elements in rejecting them. (See Attachment 3) Toward that goal, the then Chief, Physical Security Branch, Office of the Provost Marshall General, Pentagon provided the CIA safe technician attachments 4 thru 8, which reflect the exchange between the Department of the Army and GSA as to tests conducted and their findings.

November 1969

STATINTL STATINTL

Sixty Hillside Class V, four-drawer safes were received at the Agency's In view of the problems identified with the previous Hillside safes, five were shipped depot for inspection. Major discrepancies were noted. Attachment 9.

December 12, 1969

As a result of the deficiencies, the CIA safe technician, representatives of the Physical Security Division/OS, CIA and representatives of GSA sought assistance from the U.S. Bureau of Standards in validating the findings. Attachment 10.

January 1970

Tests were completed and the deficiencies noted and acknowledged by the GSA inspector. Attachment 11.

July 1970

STATINTL

Since the above tests indicated numerous faults in the safes tested, the CIA safe technician visited the to inspect the remaining, fifty-five, safes held there. The results of his inspection are cited in Attachment 12.

July 1971

STATINTL

The Agency established Diebold and Mosler safes as the Agency standard. Attachment $13.\,$

12 April 1974

The issue of a single award contract was again raised by GSA in the Inter-agency Committee on Security Equipment. CIA response was in the same tone as its previous position. Attachment 14.

16 June 1975

GSA advises CIA that the Mosler Class VI safe will no longer be available under Federal Schedule since the 1976 bid was awarded Hillside. Attachment 15.

August 1975

Ordered two Hillside safes for evaluation.

16 January 1976 .

The Director of Security/CIA requests that the Office of Logistics/CIA negotiate directly with other sources for safes and requests that inspection be performed in house.

29 January 1976

The Office of Security limits the issue of Hillside safes to the Washington area. Attachment 17.

29 January 1976

The Office of Logistics rejects the concept of direct negotiations with safe manufacturers but agrees to continue attempts to purchase other than Hillside through GSA. Attachment 18.

13 May 1976

GSA substitutes Hillside safes against an Agency request for Mosler. GSA instructed to hold order pending the Agency's inspection of two Hillside safes ordered in August 1975. Attachment 19.

3 September 1976

Two Hillside safes received against August 1975 order and found to be unacceptable. Attachments 20, 21 and 22.

4 January 1977

The Office of Security/CIA again rejects the Hillside safe and requests the purchase of the Mosler safe. Attachment 23.

February 1977 to Date

To avoid the substitution of Hillside safes for Mosler or Diebold models, it has been the practice of the Agency in this period to purchase, under the Federal Schedule, the minimum order directly from the manufacturers.

Next 3 Page(s) In Document Exempt

STATINTL STATEMENT BY ______, CIA, SAFE TECHNICIAN

Sometime in September 1969, _________ received approxiSTATINTL mately 130 Hillside Class VI filing cabinets. It is my responsibility to inspect these units before putting them in stock for subsequent issue. Upon my inspecting a number of these units, I determined that a lot of them were very shoddy in construction: locks were loose; there were sharp edges on the drawers and cabinet structures; many sharp edges on weldments; and the metal cover latch scraped the latch hole and developed jagged metal burrs. It was also noted that these cabinets did not meet the specifications of AA-F-358e Int. Specifically, I took exception to the fact that it was possible to secure the lock drawer with any other drawer open three inches or less from the fully closed position. Also, drawer pulls were loose, latches were not installed properly, and the drawer metal covers were in a partially open condition when the drawer began its opening cycle prior to depressing of the latch.

Since all of the aforementioned problems were of major conSTATINTL cern, it was apparent that I had to have help from the Office of Security, Technical Branch (OS/TB).

of the OS/TB inspected some of the Class VI cabinets at the depot and agreed that action must be taken by our Agency to get GSA to take back all of the 130 units and return them to Hillside Metal Products for repair, etc. Through the remainder of 1969 and early 1970, various efforts were made to correct the problem with Hillside. Sometime in early 1970 the Safemasters Company was contracted by Hillside to correct deficiencies we had cited. Safemasters Company only repaired and tried to correct those deficiencies that GSA instructed them to, and this left many faults uncorrected. After inspecting the repairs made by the Safemasters Company, I was still not satisfied that the cabinets would stand up under field operating conditions and so informed Mr. Brown, Quality Control GSA representative through their Unit at Crystal City in Arlington, Va. I was told that the repairs made by Safemasters Company were all of the repairs that were going to be made, and that everyone else; DOD, Navy, Army, etc. were accepting the cabinets (as modified). I still insisted that they were inferior in construction and would not meet our requirements. Furthermore, I learned it was practically impossible to procure any spare parts for these units. Since our Procurement Division told me that the Agency was going to accept

these units as is, I again turned to our OS/TB and they put
me in touch with a Mr. Klekner, Physical Security Branch,
Office of the Provost Marshall General, on April 1970, at the
Pentagon to discuss these Hillside Class VI cabinets. On the
morning of 8 April 1970, I received a phone call from Chief
Materiel Facilities Branch, telling me that
"forget the meeting at the Pentagon with DOD, it had been
cancelled."

Approved For Release 2003/05/06: CIA-RDP87-00558R000100040006-7

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(a) Original Statement

"Since our Procurement Division told me that the Agency was going to accept these units --."

STATINTL

It is recollection that, after months of effort with all the parties involved to reject the safes, the supply system found itself without safes to issue. Under the "low bidder" concept, any attempt to order additional safes through GSA would result in the delivery of additional Hillside safes. Therefore, to meet existing needs the system had no choice but to accept and issue the Hillside units.

1		
	(b) Original Statement	
STATINTL	"I received a phone call from Chief, Materiel Facilities Branch, telling me 'to forget the meeting at the Pentagon with DOD, it had been cancelled'."	
STATINTL STATINThen[ago a	recollection that the Chief, MFB was who retired some four or five years and is not now in the immediate area.	
that the c	stated that he did not wish to imply that the ing was cancelled under questionable circumstances. He ly wished to state that it was cancelled for reasons he is unaware. He stated that at the time he accepted cancellation as one of those things, i.e., conflict with meetings, illness or possibly a security issue.	
		STATINT

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T-1666-70

DEPARTMENT OF THE ARMY OFFICE OF THE ADJUTANT GENERAL WASHINGTON, D.C. 20315

AGAR-S

SUBJECT: Class 6 Security Cabinets

27 JUN 1.69

Commanding General
U. S. Army Natick Laboratories
ATTW: GEPL-SOE
Natick, Massachusetts 07160

1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to telephone conversation between Mr. Emanuel 1. Reference is made to the Assistant Secretary of the Army (I&L), and your Mr. S. T. Athas, on 26 June 1969, concerning an inspection of Class 6 security cabinets.

- 2. As requested by Mr. Athas, we are forwarding to Natick one Mosler and one Hillside Class 6 security cabinet . The expected shipping date is 1 July 1969.
- 3. It is requested that:
- a. A determination be made as to whether or not the metal cover inside each draver of the Hillside unit which must be unjatched and moved back each time the drawer is opened is authorized in Federal Specification AA-F-358c. There is no mention of the cover in this specification but the General Services Administration contends that this does not matter even though the metal cover has moving parts.
- B. A determination be made as to whether or not a cyclic test of the metal cover can be made. This cyclic test would include releasing the lates on the cover, pushing the cover back into the cabinet, and closing the drawer so that the lateh will catch again. Since the drawer suspensions have a cyclic test requirement of 50,000 cycles, perhaps the metal cover which must be pushed back each time the drawer is opened should also have such a test. If it is possible to conduct such a test, and this can be accomplished within the next 50-60 days, such a test should be conducted.
- 4. In order that you may have the full background in this matter, inclosed is previous correspondence between the Assistant Secretary of the Army (IEL) and the Acting Assistant Commissioner for procurements (ICSA.



ASSISTANT SECRETARY OF DEFENSE WASHINGTON, D.C. 20301

INSTALLATIONS AND LOGISTICS

Mr. Lewis E. Spangler Acting Commissioner Federal Supply Service General Services Administration Washington, D. C. 20406

Dear Mr. Spangler:

The Class VI security File container manufactured by Hillside Metal Products Company continues to be a matter of concern to the Department of Defense. Since receipt of the 4 June 1969 letter from your Acting Assistant Commissioner for Procurement to the Department of the Army regarding this matter, reports of operational deficiencies on this container are still being received from Defense user elements.

To insure that these deficiencies were valid complaints, the Department of the Army conducted extensive laboratory tests of the Hillside Class VI security file container; the results are inclosed for your information. The tests, which were in accordance with procurement specifications, confirm the fact that this container has serious deficiencies. Only two companies are currently qualified by you to manufacture Class VI security containers—Hillside and the Mosler Safe Company. We are currently conducting similar tests of the Mosler container; however, to date we have not received any user complaints on the Mosler product.

Mr. Conrad, Chairman of the Interagency Advisory Committee on Security Equipment, has informed the Department of the Army that the Hillside Metal Products Company has submitted a modification to their Glass VI security container which will terminate the use of the "sliding drawer hood". According to Mr. Conrad, the General Services Administration has approved this proposal. Prior to your acceptance of the new Hillside

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Class VI model, request that one or two of these units be made available to Defense for test purposes. In view of the past experiences, however, we also request that the current Hillside "sliding drawer hood" model Class VI container, be removed from your "Qualified Products List" as soon as possible. Immediate action will stop additional numbers of this model from entering the supply system.

Since many of the Hillside "sliding drawer hood" model are in use by Defense activities, it is requested that you determine the availability and feasibility of a modification kit which could be made available to current Defense users. When applied, the kit should either eliminate the need of the "sliding drawer hood" or prevent its removal from the cabinet.

The U.S. Army has been engaged in the testing and evaluation of secure containers and locking devices for several years. Should your office have a need for use of these test facilities to assist your program, please let us know.

The Department of Defense is curtailing further procurement of all Class VI security containers from GSA until such time as the new Hillside model is found to be acceptable, and pending receipt of favorable test results of the Mosler Class VI container.

We appreciate your understanding of our concern in these matters.

Enclosure

AMXRE-GSO (27 Jun 69) 1st Ind SUBJECT: Class 6 Security Cabinets 9 OCT THE

- U. S. Army Natick Laboratories, Natick, Mass. 01760
- TO: The Adjutant General, ATTN: AGAR-S, Department of the Army, Washington, D. C. 20315
- 1. In accordance with para 3 of basic letter tests were performed on a Hillside Metal Products Class 6 Security Cabinet (Model 6-69, Serial No. 16242) to establish compliance to specification AA-F-358e.
- a. As specification AA-F-358e does not stipulate design criteria, the metal cover design is considered acceptable.
- b. The 50,000 cycle test of the drawer and the netal cover was performed simultaneously as specified in paragraph 4.4.4.2 Service Tests. At the 10,000 cycle point the drawer operating force test was conducted and found to be fourteen (14) pounds (specification requirement ten (10) pounds). The cycling test was terminated at this point as per requirements of this paragraph.
- c. A drawer was loaded with 80 pounds of paper in accordance with paragraph 4.4.4.1 <u>Rack Test</u> and during the cycling the front edge of the drawer sagged 1/32 inch, causing the drawer to bind each time the drawer was closed.
- d. The cabinet was thoroughly inspected to ascertain its compliance to paragraph 3.10 <u>Workmanship</u> and the following deficiencies which would create a safety hazard to operating personnel were noted:
 - (1) Sharp edges on the drawer and cabinet structure.
 - (2) Sharp edges on weldments.
- (3) The metal cover latch abraded the latch hole and developed jagged metal burrs.



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AMXRE-GSQ

SUBJECT: Class 6 Security Cabinets

- e. During the cycling test of the drawer and metal cover it was noted that the metal cover was in a partially open condition when the drawer began its opening cycle prior to the depressing of the latch. This occurred five (5) times during the first 100 cycles. It is not known to what degree a defect of this nature may affect the security test requirements as specified in paragraph 4.4.4.7.1 and 4.4.7.2 Surreptitions and Forced Entry.
- 2. Due to the failure of this cabinet to meet the requirements of specification AA-F-358e it is concluded that this cabinet is considered an inferior item and not capable of performing its intended mission.

FOR THE COMMANDER:

wd incl

EDWARD A. NEBESKY

Director

General Equipment & Packaging Laboratory

GENERAL SERVICES ADMINISTRATION

Federal Supply Service Washington, D.C. 20400



EAR 9

Deputy Assistant Secretary of Defense (I&L) Mr. Paul H. Riley Washington, D.C. 20301

Dear Mr. Riley:

This is in reply to your letter of February 2, and confirms the results of the meeting which Mr. Ritter held with you on March 3, regarding security cabinets.

Since Mr. Abersfeller wrote to you on June 4, 1969, we have taken special precautions to insure that security containers produced by Hillside Metal Products Company are satisfactory for agency use, both from the standpoint of the protection of classified data as well as design and workmanship. Since that time, we have received reports of deficiencies on lots of cabinets totaling 55 out of over 2,800 shipped by that company. In cases where deficiencies have been reported, corrective action has been taken.

Decause of the dissatisfaction of some agencies, particularly the military services, Hillside Metal Products Company has redesigned their cabinet to remove the sliding hood which was installed to offer protection against the surreptitious removal of documents from the front of the cabinet. While this device provides, in our opinion, a very effective means of protection, it will be eliminated in a redesigned cabinet which will be available as soon as the supply of the current model cabinets has been exhausted. Approximately 250 of these current model cabinets are in the inventory of Hillside Metal Products
Company at this time. It is understood that you will withdraw your objections to the requisitioning of these cabinets by the Department of Defense activities, until the stock is exhausted, upon our assurance that each one will be give full and detailed inspection prior to release for shipment. As soon as the current stock has been exhausted, the newly designed cabinet vill be available.

We invite representatives of the Department of Defense to participate in the testing of the cabinet at our laboratory in Franconia, Virginia, for all operating characteristics and the examination for workmanship. Further, we invite your

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representatives to participate in the inspection of production model cabinets prior to acceptance in order that we may develop a common approach to acceptance inspection.

We have requested the manufacturer to examine the possibility of developing a kit which could be used in the field, to prevent the removal of the sliding hood. We are also examining means of accomplishing this in our own laboratory. We expect to learn in the very near future if this is possible and will advise you accordingly.

We appreciate your assistance in moving the existing stock of cabinets, and give you the assurance that they will be satisfactory to your agencies with the possible exception of the sliding hood.

Sincerely,

L. E. SPANGLEY



ASSISTANT SECRETARY OF DEFENSE WASHINGTON, D.C. 2020)

INSTALEATIONS AND LOGISTICS

18 MAR 1970

MEMORANDUM FOR The Assistant Secretary of the Army (I&L)

SUBJECT: Class VI Security Cabinets

Your attention is invited to the enclosed copy of a letter dated March 9, 1970 from the Federal Supply Service (FSS) of the General Services Administration concerning the Class VI security cabinets produced by the Hillside Metal Products Company. This letter is in response to our letter dated February 2, copy of which was furnished you.

In view of the responsibilities assigned to the Secretary of the Army by DoD Directive 3224.3 dated June 3, 1964, "Physical Security Equipment; Assignment of Responsibility for Research, Development, Test and Evaluation," it is requested that you consider the FSS proposals and, if determined practicable, make the necessary arrangements with the FSS for accomplishing the proposed inspections.

Receipt of a report of your findings and a recommended course of action for the Department of Defense in this matter within 30 days would be appreciated.

Enclosure
As Stated

PAIR H. RILEY

PAUL H. RILEY
Deputy Assistant Secretary of Defenso
(Su.ply, Esintenance & Services)



20 November, 1969

STAT

MEMORANDUM TO: CHIEF.

STAT FROM

: SAFE TECHNICIAN,

SUBJECT

CLASS V (HILLSIDE) CABINETS

Based on a recent examination of cabinets Stock number 7110-082-6112, manufactured by Hillside Products, Newark, New Jersey and furnished on Order #70-w21022-WCIF, the following deficiencies were noted on 3 out of 5 of these units delivered to 903 from 904:

- 1. Welds on inside of case at juncture of right side panel and top panel; the fillets measurements vary in depth from 1/4" to 1/2". Of the total weld length of 26" the weld fill metal is well joined to the side panel along it's full length of the weld(26"), but the weld fill metal fails to adhere positively for 15" of it's juncture with the top panel.
- 2. Welds on the inside of the case at juncture of rear panel and top panel; Fillet is irregular and varies in depth as in #1 above. Of the total weld length of approximately 19%" the weld fill metal is well joined to the rear panel along it's full length of the weld (19%"), but the weld fall metal fails to adhere positively for 8%" of it's juncture with the top panel.
- 3. Weld build up and slag deposits are in excess. Sll along the inside weld portions where the sides and/or the top are joined excessive weld build-up indicates a non-positive weld joint.
- 4. SUSPENSION TRACKS: The "U" shaped metal tracks welded into each side of the interior of the cabinet is of a light guage metal, inadequate to withstand the wear which is ultimately certain to result from field use.
- 5. SUSPENSIONS: The roller wheels of the suspensions are inadequately lubricated as received and are not possessed of sufficient strength to withstand the wear to be expected from field use.

GENERAL: HEIGHT--It was noted that the height of the 4 drawer Hillside unit is 46%. The construction used would require 57% over-all height for a 5 drawer unit. The Federal Specifications do not permit this much height, therefore this Hillside Hanufacturer cannot furnish 5 drawer cabinets should we require them. This also would mean having more than one make of cabinet (instead of standardizing), with the requirements for spare parts to be increased accordingly.

LABEL: It was noted that the protection label designated 20 man minutes against surreptitious entry protection. The Federal Specifications requires 30 man minutes against surreptitious entry.



MEMORANDUM FOR: Chief, Supply Division, OL

THROUGH Chief, Physical Security Division, OS

FROM STAT

Chief, Technical Security Division, OS

SUBJECT

Class 6 Security Containers Manufactured

by Art Metal Products (Hillside)

REFERENCE

Memo dated 1 Dec 76 for C/PhySD from C/SD subject: Hillside Filing Cabinets(Safes)
received for Test and Evaluation

This office has reviewed the referenced correspondence and questions at this time whether additional testing of subject containers is warranted. It would appear that the deficiencies noted by Messrs. are, in the opinion of this office, quite qualified to perform inspections of this equipment, provide sufficient cause for rejection of said containers.

STA

- 2. It is recognized that since the Class 6 security container manufactured by Art Metal Products (Hillside) is currently listed on Federal Schedule, a potential problem exists with regard to re-supply of this category of container. It is noted, however, that the Mosler Safe Company is also listed on Federal Schedule as a supplier of the Class 6 container. The difference between the containers provided by these vendors is found in the style of Group 1 combination lock: hand-change for Mosler and key-change for Art Metal Products. As the product manufactured by the Mosler Safe Company is of known reliability and quality, this office would accept the Mosler Class 6 container with handchange Group 1 combination lock, rather than the preferred keychange lock on a cabinet which has a number of cited weaknesses.
- 3. As concerns correspondence with the General Services Administration, this office prefers that the Office of Logistics communicate directly to appropriate GSA elements the deficiencies noted by your Staff. Should this approach prove

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unsatisfactory, please notify the undersigned and an attempt will be made through the Interagency Advisory Committee on Security Equipment to pursue this matter.

STAT

Administratio - Internal Cos Orly

HARDILATE: In front of combination lock consists of 2 pieces each %" thick. It appears extremely doubtful that this would furnish sufficient protection to withstand a 10 minute forced entry test.

QUALITE CONTROL: It was noted that in dis-assembling the lock the cpline keys were able to be pulled out by hand, which would definitely throw the lock combination out of calibration after the lock was used a few times. Also the hardplates and the lock mounting plate (four screws which hold the lock rigid) just float freely inside the drawer head. The rigidity can only be accomplished then the drive cam is screwed onto the spindle and the spline key inserted and tightened, thus proventing the lock mounting plate from shifting. It is highly improbable that these plates will not shift furing shipment thus causing a bind and also where the threaded spindle goes through the plates, there will be a tendency for this spindle to bind on the free floating hardplates. It was also noted that all four lock case screws were loose at least a % to ½ a turn and on some a full turn.

CONCLUSIONS: The under-signed does not believe that the cabinets manufactured by Hilldide (class V), could pass the test for Forced Entry prescribed in the Federal Specifications, either from the standpoint of hardplate protection around the combination lock or from a chisel and sledge attack along the welds where the top panel is fastened to the case. Neither could this suspension and tracks withstand the 50,000 cycle test as prescribed in Federal Specifications AAF-358-E and changes. There definitely appears to be sufficient doubt as to the ability of this Hillside Class V cabinet to pass the required tests and as far as the undersigned is concerned I personally recommend that they not be considered acceptable for our Agency use.

RECOMMENDATIONS:

	1. That further procurement of the Hillside Class V cabinets be suspended
	pending a re-test by some testing abency or by our own agency.
₽Ŧ	2. That appropriate bests be conducted and compiled on one or more of cabinets now on hand at
.,	3. That all Hillside Class V cabinets now in stock either here at not be issued for overseas use.

STA

testing o	
MEMORANDUM TO: CHIEF,	
FROM : SAFE TECHNICIAN, CD	
SUBJECT : VISIT TO BUREAU OF STANDARDS TO VIEW A TESTED HILLSIDE CLASS V.	
On the 11th of December 1969 I accompanied Mr. from the Physical Sec. Division to inspect a Class V Hillside cabinet by Hillside metal products of Newark, N.J. The unit was apparently tented by Was a 5 drawer Class V, it was found that the type of drawer suspensions used uipped on the Class V Hillside Cabinets which were delivered to our of Class 6 cabinet while we were there and after close examination of this Class 6 from Hillside were identical to the suspensions delivered with our Class V It was the concessus of Mr. We should ask GSA to run a cycle test on one of our cabinets here at to see hold up. Mr. Bland and Mr. Harold of GSA agreed to run this test and it was at Since it is not possible for me to preclude whether or not the difference in whether or not the suspension between the Class V submitted for test and those delivered whether or not the dispension between the Class V submitted for test and those delivered whether or not the suspension between the Class V submitted for test and those delivered whether or not the suspension between the Class V submitted for test and those delivered whether or not the difference in whether or not the vaspension between the Class V submitted for test and those delivered whether or not thevasbinet or accidental it casts a chadow of doubt in was at the concession or the class of the contents and those delivered whether or not thevasbinet or secidental it casts a chadow of doubt in was and whether or not the difference in whether or not thevasbinet or secidental it casts a chadow of doubt in was and those delivered the transfer of the suspension between the class V submitted for test and those delivered the transfer of the suspension between the class V submitted for test and those delivered the transfer of the suspension between the class V submitted for test and those delivered the transfer of the suspension between the class V submitted for test and those delivered	STAT STAT STAT
to us was intentional or accidental it casts a chadow of doubt in my mind ar to whether or not thevasbinet originally delivered to Mr. Williard at the Bureau of Agency.	CONTROL OF THE PARTY OF T
According to Mr. of our Physical Security Division it is practically impossible to procure any written reports on the results of the testing by Mr. Williard of the Eureau on the Hillside Class V cabinet. It is only SOP that written report is it customary to produce such a report of the results. RECOMMENDATION.	
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Approved For Release 2003/05/06: CIA-RDP87-00558R000100040006-7

1 July 1970

MEMORANDUM FOR THE RECORD

SUBJECT: Inspection of Hillside Class V Cabinets, 22 thru 28 June 1970

STATINTL

A total of 55 cabinets were inspected.

Purpose of Inspection: To determine the condition and availability of the 55 cabinets which were sent to the for reshipment, by Hillside Metal Products, namely Class V security cabinets.

STA

STAT Persons contacted:

Mr. Joe Lawless, QCR, GSA

Mr. Baines, Region 9, West Coast Area, GSA

STAT

Upon my arrival at the GSA Depot in South San Francisco on 22 Jume, where the cabinets had been sent from the I contacted Mr. Lawless from the Washington office of GSA Qulaity Control. It was ascertained that Mr. Lawless had been experiencing difficulty with various stages of his quality control inspection and that the Hillside mechanics who had been there two weeks prior to 22 June were in the process of adjusting and repairing numerous discrepancies in the cabinets. The following remarks are some of the typical discrepancies that occurred, and in a forthcoming report by Mr. Lawless, which will be more detailed, a more complete and concise account of these discrepancies will be given.

Drawer pulls: Many drawer pulls were loose and bent, even before I had started my inspection. These were supposed to have been corrected the week previous to my arrival.

Drawers: 60% of the drawers would not pass the 10 lb. pull test on the mechanical force gauge. This also was supposed to have been checked and corrected prior to my arrival.

Dial spindles: 85% of the dial threaded spindles were too short, showing only about 2 or 3 threads caught or made up into the drive cam. This negated a good bind when the spline key was driven in.

Drawer facings: Many of the drawer facings which house the drawer pulls and thumb latches were tack welded at the bottom corners which made it necessary to chisel away the wolds to get the drawer facing to come off for replacement of either the latch or the pull. Incidentally, this would be a tedious job in the field without specialized equipment.



SUBJECT: Inspection of Hillside Class V Cabinets

<u>Pull back springs</u>: The pull back springs on all of the control drawer bolts were mounted in the wrong position, most were corrected by Mr. Lawless and myself.

Thumb latches: About 40% of the thumb latches presented a problem in that they would not hold or had a definite bind when an attempt to release them was made.

Warped drawer heads: About 8 or 10 drawer heads were warped and had to be corrected by the Hillside mechanics.

Locking bars (left and right sides): About 50% of the locking bar pivot (bottom) positions in the cabinet were lacking proper lubrication and contained weld slag.

Weld build up: Weld build up on the bottom of the front welded plates of some of the bottom drawers was so great that it caused the suspensions to be forced upward as the drawer came to a full open position.

Suspensions: Actually this was the only part of the discrepancies that was corrected prior to my arrival. All of the old light rollers were ground out of the suspensions and new ballbearing type were reinstalled. The major portion of the Hillside mechanic's time was taken up with this operation.

On 23 June, new dials and spindles were ordered from Sargent and Greenleaf, and they were flown in on 24 June. These new spindles were found to be 1/4" too long. The Hillside mechanics worked after hours in their motel room so that they could cut off these spindles to the desired length ready to start on the job on the morning of 25 June. It was hoped that with the two mechanics from Hillside and myself also helping, we could get a large part of the new spindles installed, but as it turned out only one Hillside mechanic could work on the spindle project due to the fact that all of the other problems in the cabinets still were not corrected. These were the problems pointed out by Mr. Lawless. Permission was requested through Mr. Baines, GSA Region 9, to enable the mechanics to work Saturday, 27 June, as it was quite apparent that we were not going to be able to wrap up the job on 26 June as planned. On Saturday, 27 June, at approximately 3:30 P.M., all the spindles were reinstalled and all the other discrepancies were corrected, and all activities were terminated at this point.

SUBJECT: Inspection of Hillside Class V Cabinets Recommendation: It is recommended that due to all the noted discrepancies and the problems involved in trying to exchange drawer heads or drawers in the field, and because of the initial poor workmanship and plant quality control, these 60 Hillside Class V cabinets (5 here at 903) not be sent overseas. It at all possible, request should be made to GSA to return the cabinets for credit. Also, that any future procurement of Class V Hillsi cabinets not be undertaken until it is ascertained by GSA and the Agency representative that future cabinets prove satisfactory for our needs. Mr. Lawless, GSA Quality Control, was not present for final check of the cabinets on 27 June as he was recalled for a meeting in Washington on 26 June 1970. STA Technical Inspector This office wholeheartedly concurs with the recommendation Further, as technical office for approving issuance of safekeeping equipment for overseas use, this office will not approve the issue of Hillside Class 6 safes overseas, as there is no capability to repair or service them. STAT LActing Chief Physical Security Technology Branch

3

MEMORANDUM FOR: Director of Logistics

ATTENTION

: Chief, Supply Division

SUBSTCT

: Procurement and Isaumee of Security

Containers

REFFRENCE

: Memorandum for Director of Logistics from Director of Security dated 19 May 1959, subject: Procurement and Icenance of Security Containers

I. The surpose of this memorandum is to state the current Office of Fecurity policy concerning the procurement of occurity containers, as last set forth in the referenced memorandum. All of the accurity containers approved for procurement are on the Federal Supply Schedule. You may note, however, that there are other containers on the Federal Supply Schedule of the same class and configuration which this effice does not approve for procurement. This disapproval is based on a past record of poor quality central, poor or monemistent service departments, an inadequate supply of source parts and difficulty of maintenance outside of the immediate Headquarters area.

Security Containers Approved for Procurement-

Mamilacturer	Class	Configuration
Diebold Mosler Mosler Mosler Diebold	5 5 6* 6* 2	2. 4 and 5 drawer Mans and Tinns 2. 4 and 5 drawer Mans and Tinns 2 and 4 drawer

**Carpent and Greenleaf T-8400 period communition lock preferred-Mealer MR-302 combination lock acceptable.

2. The issuance of security containers both overseas and domestically remains the same as set forth in paragraphs 2 and 3 of the referenced memorandum. As new classes of containers become available on the Federal Sapply Schedule, this Office will evaluate their suitability for Agency use and update this memorendum accordingly.

> Howard J. Gaborn Director of Security

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12 APR 1974

MEMORANDUM FOR:

Commissioner, Federal Supply

Servico

General Services Administration

SUBJECT

Agency Position Concerning Single Versus Multiple Award for Security

Containors

- 1. At a 24 October 1973 meeting of the Interagency Committee on Security Equipment, this Agency took a position favoring multiple award for procurement of security containers. On 1 April 1974, this Agency received a request from the Committee chairman for a written confirmation of this position. Such is being provided herein.
- 2. Our experience has shown that the multiple award procedure encourages manufacturer competition and induces product versatility and higher quality. As a consequence it increases customer flexibility in the use of containers.
- 3. A program involving a single procurement award would eliminate this flexibility. Inasmuch as there is no commercial market for the higher priced government approved security containers, a number of current manufacturors have indicated that, in the absence of a government contract, it would not be economically feasible for them to continue to produce the containers and related parts.

4. It is our considered judgment that multiple award procurement is necessary for the continued effective operation of the security equipment programs of this Agency and the other member agencies of the Interagency Advisory Committee on Security of the Interagency Advisory Committee on Security Equipment. Accordingly, we strongly endorse the unantmous recommendation, by the Committee members on 24 incus recommendation, by the Committee members on 24 October 1973, that the multiple award contract for approved security containers be continued.

Charles W. Admo Director of Security ΑТ

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50 Reading

ADMINISTRATIVE-INTERNAL USE ONLY

1 6 JUN 1975

Memorandum For: Chief, Logistics Services Branch, OL

Through

: Chief, Security Equipment Branch, TSD/OS

Subject

Availability of Mosler Class-6 Security Files

1. As of 1 July 1975, Mosler Class 6 Security Files will no longer be available under Federal Schedule. A low bid contract for fiscal year 1976 was awarded to Hillside. Mosler anticipates an 11 to 14 percent increase of price starting 1 July 1975, which suggests that any known requirements for Mosler Class 6 files be submitted prior to the end of Fiscal Year '75. A factor for consideration in this respect is that transportation by the car load (47 files) is \$14.00 per file as opposed to \$41.00 per file when procured in smaller quantities.

2. As Fiscal Year 1976 is concerned, any request for Class 6 security files must be directed to Hillside unless there can be provided an appropriate sole source justification. Hillside security file cabinets have proved unsatisfactory in the past on the basis of inspection accomplished with the participation of General Services Administration—primarily a matter of inadequate quality control. Whether a limited purchase of Hillside products for test purposes should be initiated in an effort to ascertain if the units will meet Organization requirements is a matter which we feel should be deferred to the addressees. Timely response to this request for guidance will be appreciated.

Chief. Supply Division, Ol

Distribution:

Orig & 1 - Addressee

1 - C/SEB/TSD/OS

1 - SMB (official)

STAT OL/SD/SMB/

(16 June 1975)

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16 January 1976

MEMORANDUM FOR: Chief, Supply Division

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Office of Logistics

SUBJECT : Procurement of Security Containers

A. Historically, the Office of Security has tested and evaluated the various security containers on the Federal Supply Schedule to determine those most suitable for Agency use and has advised the Office of Logistics of the specific containers approved for procurement. In the past, the recommended containers have been procured by direct negotiation with the manufacturer rather than procured through GSA. This approach has resulted in the Agency receiving the specific container desired and not a similar, but less desirable, unit that GSA may substitute. Decause the Agency has been dealing with the two main safe manufacturers, Hosler and Diebold, since security containers first were placed on Federal Supply Schedule, an excellent rapport has been developed with these companies, resulting in excellent service and, on many occasions, preferential treatment.

- Z. As you are aware, Diebold, Inc. makes the Class 5F security container which is the unit approved for overseas use. By negotiating directly with Diebold, the Agency has received its containers in a timely manner at the same price as if procured through GSA and, more important, has been able to have either Er. Of the Office of Logistics personally inspect each container at the assembly line, prior to shipment to the Agency. This latter procedure has had a major impact in assuring that containers reach the field in proper working order. The cost and time-consuming effort involved in repairing safekeeping equipment in the field can be extreme, and the efforts of these two gentlemen in assuring that every container shipped to the field is in completely satisfactory condition has been a most rewarding action.
- 3. The recent change of procuring the Diebold Class 5 security container through GSA, relying only on their inspection, will not prove as satisfactory as direct negotiation. This

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office is familiar with the current GSA inspection program, and it is our firm opinion that it is not as effective as the inspections made by Messrs.

Lven the manufacturer has indicated that, although our individual inspection at times has been frustrating to the Company, the lack of complaints and problems after the containers have been shipped and placed in service has far overshadowed any initial inconvenience. Further, since this Agency is a prime consumer of the Class 5 container, they encourage the contained direct procurement and individual inspection.

4. In light of the limited manpower of this office to service and maintain security equipment on a worldwide basis, any effort that can be made to assure proper operation of a container prior to its reaching the field greatly reduces our workload and allows us to provide energency TDY assistance where required. Therefore, it is requested that procurement of security containers by this Agency continue to be by direct negotiation with the manufacturer and include the excellent pre-delivery inspections as made by Messrs.

It is firmly believed that the rewards of this procedure justify

Deputy Director of Security (PTCs)

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Distribution:

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the effort.

Orig - Adse

1 - DD/PTOS

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2 - SEB

7ra/9 Jan 76

Committee

Chief, Supply Division, OL MEMORANDUM FOR:

SUBJECT

25X1

25X1

Four-Drawer Filing Cabinets w/Combination

Locks

REFERENCES

- (a) Memo dtd 8 Jan 76 for C/PhySD/OS from AC/SD/OL, same subject
- (b) Memo dtd 16 Jan 76 for C/SD/OL from DD/PTOS, subject: Procurement of Security Containers
- (c) Memo dtd 23 Apr 74 for D/OL from D/OS, subject: Procurement of Security Containers
- (d) Memo dtd 1 Jul 71 for D/OL from D/OS, subject: Procurement and Issuance of Security Containers
- Consonant with past memoranda concerning procurement and issuance of security containers (references b, c, and d) and to furnish guidance requested in reference a, it is requested that you obtain Mosler Class 6 containers, Stock No. 7110-00-9320 through the Federal Supply Schedule in the quantity required. This will serve as a mechanism to fulfil the desired goal of eliminating the use of Remington Rand file cabinets outside of designated secure areas at the Building.
- Future orders of Class 6 four-drawer containers, use at the ______ Building and for stock both for use at the replenishment, should also be the Mosler filing cabinet, capacity (legal) size, 4-drawer uninsulated, with combination lock, Class 6 (hand change Mosler lock), Stock No. 7110-00-920-9320, also obtainable through the Federal Supply Schedule.
- 3. With regard to the disposition of on-hand stock of the above items, it is requested that you retain the

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		- 1
		- 1

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seven Mosler Class 6 containers, 7110-00-920-9343, in depot stock to satisfy emergency issue requirements.

4. The 29 Hillside Class 5E filing cabinets, Stock No. 7110-00-1102-654, currently on hand, may be issued when requisitioned for use in the Metropolitan Washington, D.C. area only. The cabinets should not be issued for use overseas or in ________areas where floor loading is a problem.

Chief, Physical Security Division
Office of Security

25X1

Atts Refs

Approved For Release 2003/05/06: CIA-RDP87-00558R000100040006-7

CONFIDENTIAL

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MEROZANDUM FOR: Deputy Director of Security (PTOS)

SUDJECT

: Procurement of Security Containers

REFERENCE

: Mono dtd 16 Jan 76 fm DD/PTOS for C/CD/OL;

same subje

1. We appreciate your concern about a change in policy for procurement of security containers through the Gazeral Services Administration (CCA) instead of direct negotiation with the manufacturer. Consequently, the procurement of security containers was discussed with ir. of your staff and representatives from the Office of Logistics at a meeting held on 13 January 1976.

25X1

7. Based on the above discussions, it was agreed that, although/produces at will be made through GSA, inspecsion of all containers at the vendor's plact will continue to be tade by Agency representatives, Hessrs. and

25X1

3. Currently, Mosler Class 6 containers with the Mosler hand change lock and Diebold Class 5 containers are on the Pederal Supply Schedule through USA. If there is any change in the future concerning the containers available through USA, your staff will be advised promptly before procurement is initiated.

15/

Michael J. Malarick Director of Logistics

COORDINATION:

I FGIB

25X1

Chief, Procurement Division, OL BATE

Distribution:

Orig & 1 - Addressee

1 - OL/LSD/ASB

1 - OL/PD

1 - OL/SD/SMB

1 - OL Official

1 - D/L Chrone

OL/SB/SHB/AS (26 Jan 76)

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2 (18)

DAILY ACTIVITY REPORT . 13 May 1976

SUPPLY DIVISION ITEM OF INTEREST

A stock replenishment requisition for 32 Class SEC Fore four-drawer filing cabinets (safes) with 3-way combination. locks was placed with General Services Administration (GSA) several weeks ago. Since the Mosler Class SE, with hand change lock, was on Federal Supply Schedule, the Mosler Model was specified for procurement.

We have now been advised that GSA did not place an order for the Mosler safes but elected to request bids on the 32 safes.

GSA advises that Art Metal Products submitted the low bid.

Art Metal Products recently acquired the assets of Hillside Products, the previous safe manufacturer.

We have had two "Hillside" safes on order since August

1975 for the purpose of test and evaluation. Several delays
have been encountered in trying to obtain delivery. GSA

recently advised us that a stop order had been placed on these
two safes ostensibly because of the merger between Art

Metal Products and Hillside. However, the matter is being

pursued further. (WE FIRNE SINCE REEN APPLIED TWO MEETS

PETITION OF THE PROPERTY CHAIN IS MATTER SECTION OF THE PROPERTY CHAIN IS MATT

In the interim we are requesting GSA to withhold procurement the 32 safes mentioned above since we have had problems ith Hillside safes in the past and because of the uncertainty very on 2 safes from Hillside since last August. Further

ELPUSE OF MOL OF \$15,000 REQUIRES GON TO SOLICIT

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we do not wish to place an order for 32 safes prior to conducting a comprehensive test and evaluation on the latest models manufactured by Hillside.

Simultaneously with our stock replenishment requisition for 32 cabinets, we forwarded an order for 80 of the same Class 6 cabinets for Logisites Service Division's requirements for the Headquarters Building. Art Metal was also low bidder on this solicitation.

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Reference is made to attachment 19 and the statement 25Xfollowing the name, The statement includes a reference to an additional order for 80 safes.
Examination of existing stock record cards disclosed that the orders for 32 and 80 safes (actually 85 as reflected on the cards) were cancelled.
It is the recollection of the undersigned that when advised that GSA had let both orders to Hillside, I directed 25XMr

DAILY ACTIVITY REPORT

3 September 1976

	SUPPLY DIVISION ITEM OF INTEREST
	The two safes which were ordered from Art Metal (Hillside) Inc. for
	evaluation in July 1975 were received on August 30, 1976. An initial
25X1	inspection by indicates that both units do
	not meet specification standards. The units are apparently as had as those
٠.	which were procured from the same company in 1968 (which are still in
	stock).
25X1	A written report listing the discrepancies willbbe forwarded to SAB b
•	It must eventually be decided whether to accept the loss
	on the cost of these units or attempt to have the vendor rectify the
	discrepancies.
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	UNITED STATES GOVERNMENT	. :
•	Memorandum _k	
TO :	Chief, Supply Division, OL Co Chief, Supply Management Branch, SD/OL DATE: 13 September	1976
STATFROM:	Deputy Chief,	
subject:	Inspection of Hillside Class #6 Security Cabinet at	STA
	1. In response to a request made by the leader of Team "C",	
STAT	Mr. safe technician at performed an initial inspection of four each, Hillside Class #6 Security	STA
	Cabinets. This was done because of the past poor performance of Hillside Cabinets and the Office of Security's reluctance to accept them for issue.	
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SUBJECT: Class 6 Security Cabin	ets.	
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5. We would appreciate a report	on your inspection, evaluat	sion and tests,
as soon as possible. Your conta	ct in this office is Mr.	STAT
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Combination Lock. 1. Lock mounting plate loose which causes the lock to shift. 2. Hard plates in front of lock case are loose and could cause hard plates to cut into the outer spindle and it could cause it to break in half. Drawer Stops Draw stop on the side of the draw which is called the drawer body slide are set too high and would cause a safety problem and should be considered a safety hazard. Bolts and Handle Bolt cam will clear the bolt lock when the arber is removed from the cam without retracting the lock bolt. Drawer Suspension Drawer suspensions are not sturdy enough to carry the weight load as the weight is down and would cause the suspension to buckle and bind on the drawer.				
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2. Hard plates in front of lock case are loose and could cause hard plates to cut into the outer spindle and it could cause it to break in half. Drawer Stops Draw stop on the side of the draw which is called the drawer body slide are set toohigh and would cause a safety problem and should be considered a safety hazard. Bolts and Handle Bolt cam will clear the bolt lock when the arber is removed from the cam without retracting the lock bolt. Drawer Suspension Drawer suspensions are not sturdy enough to carry the weight load as the weight is down and would cause the suspension to buckle and bind on the drawer. STAT	Combination Lock. 1. Lock mounting plate loose which causes the	lock to shift.		
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Safe Technician		·		STAT
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Approved For Release 2003/05/06 : CIA-RDP87-00558R000100040006-7

A. Roseller

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9 by 6 1976

MEMORANDUM FOR: Chief, Physical Security Division, OS

STAT FROM

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chici, Supply Division, OL

SUBJECT

Hillside Filing Cabinets (Safes) Received

for Test and Evaluation

REFERENCE

Memo dtd 16 Jan 76 for C/SD/OL fm DD/S (PTOS)

subj: Procurement of Security Containers

1. With the concurrence of your division in July 1975, we ordered two Art Metal Products (Hillside) safes for test and evaluation. After several delays, these safes were delivered to the and were inspected by our safe technicians, Messrs. The following discrepancies were found:

STAT

- a. Four-way combination lock the lock mounting plate was loose. This condition causes the lock to shift. The hard plates in front of the lock case are loose and could cause hard plates to cut into the outer spindle and cause it to break in half.
- b. Brawer stops the drawer stop on the side of the drawer (which is called the drawer body slide) is set too high. This situation causes a safety problem and is considered a hazard.
- c. Bolts and handle the bolt cam will clear the bolt lock when the arber is removed from the cam without retracting the lock bolt.
- d. Drawer suspension the drawer suspensions are not sturdy enough to carry the weight load as the weight is down and could cause the suspension to buckle and bind on the drawer.

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LANGUATURA CONTRACTOR

SUBJECT: Hillside Filing Cabinets (Safes) Received for Test and Evaluation

3. Since these safes are on the Federal Supply Schedule, we would appreciate a written report of your evaluation. We will arrange to forward the evaluation report to the General Services Administration.

4. For additional information concerning delivery of the two safes to your personnel, please contact Mr.

STAT

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Distribution:

Orig & 1 - Addressee who ref

) - OL/SD/SMB (Official) wheet

OL/SD/SMB:

(26 Nov 70

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